

By Appointment is a funny and touching new play for older audiences. The piece, which is accompanied by an open discussion forum, raises awareness of the dangers of bogus callers.

Commissioned by Havering Community Safety Partnership, **By Appointment** tells the story of Iris (played by Anna Karen from BBC's Eastenders) who has recently lost her husband and is now facing life alone. When faced with a nasty experience at home, she is reticent to tell her daughter Kim, for fear of losing her independence.

The play and discussion will offer advice and help to older people in protecting themselves from distraction burglary. The advice will include clear messages such as:

- never answer the door to callers who have not booked an appointment
- lock doors and windows properly and remove keys from sight
- have extra security in place when out or away from home
- using a Nominated Neighbour to deal with unsolicited calls

By Appointment is designed to move easily into a range of settings where older residents meet. The play and discussion session lasts for 60 minutes.

To book or to find out more, contact Nita Bocking, General Manager at Arc on 020 8594 1095 or email nita@arctheatre.com

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